

Cloud Hosting

the alpha **school** system

Proven Cloud Hosting Services built for the needs of Australian Independent Schools.

Our Cloud Hosting Services is a scalable end-to-end hosting solution for your school's TASS platform that removes the overhead of day-to-day hardware management.



On-Shore

A private, local framework where all data is stored and processed solely in Australia.



Secure

TASS is certified for the most recent and rigorous revision to the ISO 27001 certification.



Supported

Proactive monitoring, maintenance and after-hours support with on-call engineers.

Simplify School IT with TASS Cloud

Boost your bottom line: Reduce overhead and avoid the need for expensive hardware investments and repairs with one easy, predictable operational cost.

Optimise your efficiency: Focus on the work that matters the most to you, and let TASS manage the day-to-day hassle of backups, security, updates, and more.

Tailored to your needs: A fully scalable solution capable of growing with your school with multiple hosting tiers designed to accommodate schools of all shapes and sizes.

Maximise your system reliability: Eliminate IT headaches and reduce risks with our proactive monitoring and performance enhancements.

Fortify your system: Our security team actively monitors for potential threats and resolves the risks early to ensure they don't affect your school's operations.

Keep your school running: Minimise risk with 24/7 TASS system availability through our after-hours support, including on-call engineers and rapid escalation workflows.

Your Journey to TASS Cloud

We make migration a breeze, with our experienced team handling all of the hard work for you - so you can enjoy smooth sailing every step of the journey.

Self-Hosted vs TASS Cloud

Compare the features and inclusions of our two hosting options.

Note: Any school not hosted in TASS cloud is considered 'self-hosted'.

Inclusion	Self-Hosted	TASS Cloud
Server Infrastructure	Customer Responsibility	✓
Technical Support	Business hours only, on a break/fix basis	Full support during business hours and after hours support for high priority issues
TASS Application/ Runtime Patching	✓	✓
TASS Licensing	Customer Responsibility	Customer Responsibility
HTTPS Certificate	Customer Responsibility	Supplied, managed and renewed by TASS
Server Installations and Migrations	Chargeable	✓
Performance Monitoring	None	✓
Server and SQL Patching	Customer Responsibility (except for web tech stack)	✓
Security	Customer Responsibility	Managed by TASS
Backups	Customer Responsibility	Managed by TASS
Restoration	Chargeable	✓
Anti-Malware	Customer Responsibility	Managed by TASS

Hosting Tiers and Inclusion Support Overview

Our cloud hosting tiers provide varying levels of computing power, storage, and features to accommodate schools of all shapes and sizes. All tiers are supported by high-quality technical support and services.

Inclusion	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5
Repository Storage	50 GB	75 GB	100 GB	200 GB	300 GB
Data Transfer	50 GB	75 GB	100 GB	150 GB	200 GB
LDAPS via VPN	✗	✗	✓	✓	✓
Mail Relay via VPN	✗	✗	✓	✓	✓
Database via VPN	✗	✗	✓	✓	✓

For existing TASS customers, our Technical Services team will review your instance prior to onboarding to confirm the best tier for your needs.

Factors that influence tier selection include:

- Your server's load profile
- The volume of data in your database and repositories
- The utilisation of various TASS portals and modules (e.g. LMS)
- Legacy integrations (e.g. LDAP or database access)

School groups or enterprise schools should contact TASS to discuss a customised solution.



Additional Services

TASS Cloud Migration

A turn-key solution to get your school up and running smoothly, with a staged migration process, user acceptance testing, and cutover timings set to suit your school's schedule.

Additional Storage

Schools with large LMS or TASS.doc repositories may require additional storage beyond the included amount.

Managed Test Instance

A fully managed and supported environment for your school to safely test new features and versions of TASS and explore integrations. Includes data refreshes at no extra charge.

Live in the Cloud

The TASS team will guide you on anything you need to know ensuring everything is working smoothly.



Ready to Switch to the Cloud?

Transform your school's operations with our seamless cloud-based service. Enhance your school's performance with reliable access from anywhere, at anytime. We offer proactive database maintenance and robust security measures to help reduce risks and ensure peace of mind.

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